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## IBM Tivoli Automation Managed Services

### Keeping your IT Systems Monitored, Secured and Managed

#### What are Managed Services?

TEKPROS Tivoli Automation Managed Services (TAMS) transfer routine, day-to-day responsibilities as a strategic method for improved, effective and efficient IT operations.

#### TEKPROS TAMS Offering:

- > Minimize operational costs through extensive, highly efficient tools
- > Transfer risk to third party
- > Remotely monitor servers, routers, switches, PCs, firewalls and other devices in a distributed environment from a single console
- > Improve network performance and efficiency
- > Boost IT service levels by fixing problems faster
- > Proactive management of networks /devices maximizes uptime
- > Free up time to allow you to focus on strategic IT issues
- > Demonstrate IT ROI to senior management with easy-to-run, easy-to-read IT performance reports

#### TEKPROS Expertise in IBM Tivoli Products

- > Tivoli Identity Manager
- > Tivoli Access Manager
- > Tivoli Federated Identity Manager
- > Tivoli Directory Integrator
- > Tivoli Service Automation Manager
- > Tivoli Monitoring
- > Tivoli Common Auditing and Reporting Service
- > Tivoli Provisioning Manager
- > Tivoli Endpoint management
- > Tivoli Point of Sale Manager
- > Tivoli Security Compliance Manager

#### Highlights

- > Flexible 'hybrid' model of delivering ITMS
- > Single Point Accountability
- > IT Automated Process
- > Greater Control Over IT
- > Advanced Automation and Auto Remediation
- > Wider Support Window – 24X7X365
- > Smarter SOW's and SLA's

## TEKPROS

TEKPROS is an IBM Business Partner that is specialized in licensing and implementing solutions to a broad range of clients and Fortune 1000 Companies. We are authorized as a Solutions Provider and Implementation Partner for IBM Hardware and Software Products. TEKPROS is a Certified Minority Business Enterprise that provides IT Solutions, IT Services, SI, VAR, Cloud, Mobility and Security Solutions and has been recognized as one of the fastest growing American companies by INC. Magazine for the last 3 years in a row.

#### TEKPROS TAMS Suite:

TEKPROS TAMS suite consolidates your distributed computing environment as a single entity, all with a single point of accountability. We deliver Integrated IT Services through remote service delivery and automation.

- > Patch Management
- > Anti - Virus Management
- > Remote Control
- > Security Event Management
- > System Event Management
- > Application Event Management
- > Application Addition
- > Change Management
- > Third Party Application
- > Support Coordination
- > Desktop Policy Enforcement
- > Asset Management
- > Report Generation
- > Endpoint Security
- > User State Management
- > Bandwidth Usage and Reporting
- > Hardware Change Management
- > End-User Remote Access
- > Disk/Partition Management
- > Backup and Disaster Recovery
- > Application Deployment
- > Desktop Policy Enforcement
- > Performance Management
- > Real Time Monitoring
- > File Synchronization
- > Service Desk

